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INLAND EMPIRE



Meet Our Team

Steve Kanow
Director of Operations

As the Director of Operations for the Inland Empire, Steve is responsible for Waste Management's business in Riverside and San Bernardino Counties. Prior to his current role, Steve was a District Manager for multiple operations in Los Angeles County. Steve has also spent time working for our Corporate and Western Group offices where he was responsible for the development and implementation of programs and processes related to operational excellence. Before his career with Waste Management, Steve worked at United Parcel Service for thirteen years as a part time employee, driver and operations manager. Steve earned his Bachelor degree in Purchasing & Logistics Management from Arizona State University.

When not working, Steve enjoys spending time with his family and friends. Steve and his wife are involved with their children's various sports and school activities and value the importance of raising their three children together.



Letter From Alex Braicovich

Fall is in full swing and it's hard to believe how fast the holidays are approaching. Here at Waste Management Inland Empire, we've had a busy couple of months. Most notably, our team achieved a record 150,000 hours without a recordable injury. We celebrated everyone's hard work at a picnic for employees and their families over the summer. The emphasis our team places on maintaining a safe work environment extends beyond the walls of our facility. In fact, as Manuel Santana, a WM employee for over 10 years, recently showed, you never know when you have to act quickly to respond to an emergency situation.

In the community, we've assisted with Operation Freedom Support, a collection drive organized by local volunteers in Moreno Valley to gather food items and toiletries for troops from the March Air Reserve Base about to be deployed to Iraq.

We also partnered with Wal-Mart over the summer for a successful event to collect fluorescent light bulbs from local residents. Fluorescent bulbs last longer than regular bulbs, but they contain mercury and cannot be disposed in landfills in California. This event helped drive awareness about safe disposal for fluorescent bulbs and other universal waste.

Finally, on a company-wide level, I am proud to share two notable achievements. First, Waste Management was named to the Dow Jones Sustainability Index, a prestigious selection of companies judged on their global leadership in sustainability and economic performance. Secondly, WM also was recently recognized by the Human Rights Campaign Foundation.

These are some of the activities happening at WM Inland Empire. For more information, please visit our website: www.keepinginlandempireclean.com.

Sincerely,

Alex Braicovich
Director of Government Affairs

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Picnic Celebrates New Safety Record

At the end of August, Waste Management of the Inland Empire hosted a company picnic for employees and their families. We wanted to recognize

the employees for working 150,000 hours without a recordable injury.

The safety record is a testament to the diligence of our employees in identifying and avoiding potentially unsafe situations and also applying Waste Management's safety program "Mission to Zero" (M2Z). The program is employed in all of WM's 293 active landfills and mandates zero tolerance toward acts, conditions or behaviors that may cause unsafe conditions in or around the landfill.

More than 300 employees and their family members enjoyed the picnic, which included a barbeque, jumpers, raffle prizes, games and activities for the children and a softball and soccer tournament.

The picnic also was a great opportunity to thank our employees for their dedication and commitment to Waste Management. Our employees are what make WM a great company and it's important to recognize and reward everyone's accomplishments outside of the workplace.

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WM Helps Collect Items for Local Troops

Waste Management of the Inland Empire recently participated in Operation Freedom Support to help collect food and toiletries for troops at the March Air

Reserve Base (MARB) who are on their way to Iraq. The Air Base is located just outside the City limits of Moreno Valley and has had 25,000 men and women deployed to Iraq since the war began.

“Operation Freedom Support” was started by a group of volunteers from Moreno Valley who wanted to collect items from the community for the troops.

Before the soldiers leave for Iraq, they create a wish list of items that they would like to take with them, such as peanut butter, soup, candy bars, Kleenex tissues and Q-Tips, and the volunteers work hard to get these items.

Waste Management became involved after our manager of community relations, Julie Reyes, heard about the drive and thought it was a great way to give back to the individuals who serve our country. Collection boxes were placed in our offices in the Operations and Customer Service areas. We will be making a trip to the Air Base to deliver the goods we collected and to meet the troops before they leave for Iraq.

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From Driver to Firefighter

Waste Management's truck drivers are trained to handle numerous situations, and as Manuel Santana recently showed, there is nothing like quick thinking and action in the line of duty.

Santana is a residential driver in the City of Chino and is responsible for recycling collection. A WM employee since 1995, Santana was servicing a resident's recycling container when he noticed a small flame coming out of a metal bucket on the side of a garage wall. Santana quickly parked his truck and ran to the front door to alert the residents. As the fire began to engulf the garage wall, he grabbed a water hose that was nearby and put it out quickly.

One of the residents of the house came out in a panic, but Santana assured her that the fire was put out. She was so grateful for Santana's quick actions that she called our office to let us know how fortunate we were to have such an outstanding employee on our team.

To recognize Santana for his heroic efforts, we asked him to share his experience with the other employees at our weekly safety meeting. We also presented him with a watch and applauded his efforts. The safety of our employees and our customers is a priority at Waste Management and we are proud to have Manuel on our team.

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Wal-Mart and Waste Management Team Up for Recycling Event

Fluorescent light bulbs are a great – and longer-lasting – source of light, but they contain mercury, a hazardous material that

cannot be placed in the trash in California. To help local residents safely dispose of these light bulbs, Wal-Mart and Waste Management teamed up for a special collection event over the summer.

The event was conducted in partnership with Waste Management's LampTracker, Inc. and offered consumers a free and convenient opportunity to drop off and recycle their used compact fluorescent light bulbs (also referred to as CFLs) and fluorescent tubes. Wal-Mart stores, Supercenters and Sam's Clubs across California, Minnesota, Massachusetts and Rhode Island participated in the event.

To protect your health and the environment, California law requires all residents to take CFLs along with batteries, computers, cell phones, thermostats, and other items known as Universal Waste to designated disposal sites.

The California Integrated Waste Management Board estimates that almost 75 million waste fluorescent lamps and tubes are generated annually in California. CFLs use about one-fourth the energy of conventional light bulbs and can last 10 times longer. Replacing a conventional light bulb with a compact fluorescent light bulb helps save money in electricity costs and also helps reduce greenhouse gas emissions.

WM is the largest recycler in North America and we're proud to help consumers recycle CFLs safely.

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Notable Recognitions

Recently, Waste Management was named to the Dow Jones Sustainability Index for the third consecutive year. The Index is a prestigious selection of companies judged on their global leadership in

sustainability and economic performance. At WM, we work hard to ensure advanced protection of the environment and implementation of state-of-the-art technology. We believe these efforts distinguish us as the foremost leader in environmental protection and solid waste management. We are proud of our record with the Dow Jones Sustainability Index. To view the Index, visit www.djindexes.com and complete the free registration.

WM also was one of 143 companies to receive a perfect "100" score on the Human Rights Campaign Foundation's Corporate Equality Index. Most notably, WM was the only environmental service company named in the report. We are committed to maintaining a culture where diversity is valued and all employees are optimal contributors to business objectives and have equal access to opportunities. The full report is available online at www.hrc.org/placestowork.